



## What is IMiN™

IMiN™ is the first true instant messaging solution designed just for business users. IMiN™ was built with the business user in mind and is customizable and **scalable** to any business size.

IMiN™ is **simple**. Users can not only send messages to one another within IMiN™, they can also send and receive email, and SMS messages and respond directly back to IMiN™

IMiN™ is completely **secure** as it exists behind the company's firewall. Users can connect via a WAN or Internet connection through just one TCP port. Remote users can easily be accommodated by opening a single port on the firewall. IMiN™ supports a number of industry standard encryption methods such as AES and is fully compatible with Microsoft Active Directory Services.



*Secure Instant Messaging for Business*

## What is EBS

Enterprise Business Services (EBS) is the foundation of IMiN™. It is a Framework that implements core services common to all business messaging applications. These services include user authentication, data encryption, message routing, message delivery, delivery confirmation and presence management. EBS is an extensible, scalable Framework that supports tens of thousands of users and many different modes of communication.


## Key IMiN™ Features


### Scalability

Can accommodate tens of thousands of users. There is virtually no limit to how many users a company can have.


### Presence Awareness

You can always see if a user is at their desk and available for conversation

: User is offline.

: User is online.

: User has set an AutoReply message

: Communicator is online, but the user has not typed or moved their mouse for a user defined extended period of time

### History Storage/Retrieval

All messages sent and received are recorded on the server and can be searched for and retrieved at any time in the future.

### One Touch Response Keys

One of the key differentiators with IMiN™ is your ability to define up to 24 instant responses. These allow you to send a message with a single stroke. One Touch keys are completely customizable by the user.

### One Touch Maximize

You can bring up IMiN™ while working in any other application with a simple key stroke.

### Automated Updates

New releases of the applications can be "pushed" out to users via the central server interface.

### Pick Your Skin

The user interface for IMiN™ is entirely skin based. The entire look and feel of the interface can be changed to the user's preference.

### Type Ahead

As you type, the name of a user in the address bar, IMiN™ will present a dropdown list of possible matches saving the user typing time.